Loll Designs inspires people to appreciate the outdoors.

Reaching out if you need assistance.

Loll Designs strives to build long-term relationships based on confidence and trust with our customers. We sit beside, on top, and beneath the quality of our fine furniture and will make things right if you are not completely satisfied with your purchase. Loll Designs hereby guarantees that the piece will be of good quality and workmanship, free from faults and defects. Loll warrants that all components will not fail, break or become unserviceable within five years of the date of purchase by an end consumer, and will repair or replace free of charge any part found to be defective within that period. We do not guarantee the availability of parts or replacement of a unit that has been modified from its original form. Loll Design's responsibility under this warranty is limited to repair or replacement free of charge, at Loll's option. Any claim made under this warranty must be submitted to Loll in writing no later than 60 days following discovery of the defect. In the event it is not possible to repair or replace the defective part, Loll will, at its option, credit the price of the defective parts to the account of the customer. Any return of goods to Loll must be authorized in advance and will be made at the customer's risk. The customer is responsible for the cost of any transportation related to the return of goods. It is the customer's responsibility to return the goods in original packaging to prevent damage in transit. All returned items must be accompanied by a copy of the original purchase receipt and must be accompanied by a description of the defect or failure.

Sometimes accidents occur. Please inspect your Loll furniture when you receive it to make sure that it has not been damaged during shipping. If damage has occurred please take digital pictures of the damaged furniture and the box it was shipped in, and email them to sales@lolldesigns.com or call Customer Service for support at 877.740.3387. A DAMAGED PRODUCT can also be purchased from Loll for multi piece assembly jobs.

5 YR WARRANTY

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TO AVOID DAMAGING FURNITURE PERFORM THE ASSEMBLY OF YOUR LOLL FURNITURE ON A CLEAN MUSCLE THE BOLT ANY TIGHTER. IT'S VIRTUALLY IMPOSSIBLE TO OVER TIGHTEN BY HAND. WATCH THE ASSEMBLY VIDEOS AT WADDENGTON ASSISTANCE. ALSO SEE OUR CLEANING VIDEO AT LOLL.COM/VIDEOS FOR EVEN MORE INFORMATION AND VISUAL AIDS. IF YOU HAVE MORE QUESTIONS PLEASE CONTACT YOUR LOLL SALES ASSOCIATE OR CUSTOMER SERVICE FOR SUPPORT AT 877.740.3387. A SMALL TOOL KIT CAN EASILY OVERTIGHTEN AND DAMAGE THE PRODUCT. ALL BOLTS COME STANDARD WITH A THREAD COATING TO REDUCE SCREWING THE BOLT ANY TIGHTER. IT'S VIRTUALLY IMPOSSIBLE TO OVER TIGHTEN BY HAND. WATCH THE ASSEMBLY VIDEOS AT WADDENGTON ASSISTANCE. ALSO SEE OUR CLEANING VIDEO AT LOLL.COM/VIDEOS. GREAT RESULTS. ALSO SEE OUR CLEANING VIDEO AT LOLL.COM/VIDEOS.

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